

## **Screening for EAN at the UCLA Dental Clinic**

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**Look** for signs of abuse and neglect.

**Ask** 3 abuse/neglect questions

**Listen** to the patient's answers.

- A "Yes" answer to 1 or more questions is reason to suspect abuse or neglect.

**Report** suspected abuse to Adult Protective Services; refer to UCLA reporting protocol.

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## **Look for Signs of EAN**

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Remember EAN includes the following:

- Neglect by caregiver or self
- Physical abuse
- Financial abuse
- Sexual abuse
- Emotional abuse

Refer to signs listed in prior slides as indicators of these types of abuse

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## **ASK Three Questions in OD Interview**

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Student dentists will ask patients over 65yo the following three questions as indicated in the Oral Diagnosis Patient Assessment Guide:

1. Are you afraid of anyone at your home or care facility?
  2. Do you ever feel your medications are not available when you need them?
  3. Are you ever in need of help with brushing, flossing or taking care of your teeth but not able to find someone to help you?
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## **Listen to the Patient's Response**

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One "Yes" response to the three questions posed during the oral diagnosis issue can indicate abuse or neglect is occurring

Remember, reports are made based on suspected abuse; no further investigation beyond filing the report will be required of you or your student dentist.

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## **Report - Who to Call**

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- In an emergency situation, call 911
  - If the patient lives at home call:
    - Adult Protective Services (APS) to consult
    - APS is organized by county, call the county office where the patient lives
      - Los Angeles County office: (877) 477-3646
    - APS contact list by county:
      - [www.dss.cahwnet.gov/pdf/apscolist.pdf](http://www.dss.cahwnet.gov/pdf/apscolist.pdf)
  - If the patient lives in an institution, e.g., board and care, skilled nursing, assisted living call:
    - Long-term Care Ombudsman Office
      - Los Angeles County office: 1-800-344-9473
      - State of California Hotline: 1-800-231-4024
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## **Report - Paperwork**

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- Complete and fax a SOC 341 report to APS or Long-term Care Ombudsman office
    - Available here:  
[www.dss.cahwnet.gov/Forms/English/SOC341.pdf](http://www.dss.cahwnet.gov/Forms/English/SOC341.pdf)
  - Indicate in patient file (GSD) that report has been made. Denote "SOC 341 Form Filed" in Family History Tab
  - File SOC 341 Form in Dr. Goldstein's office
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